

Case Study

IWMS Implementation

NEXT

FACILITY MANAGEMENT SERVICES

Potential Multiplied



Background

KnowledgeTech Consulting is a leading Canadian IT and strategy consulting services company located in Vancouver, Canada. With a growing team of just over 100 professionals KnowledgeTech provides a full set of services to clients across Canada and globally. Services range from upfront management consulting on strategy, policy, and direction through design and implementation of information technology to ongoing support.

Project

FortisBC Energy Inc. (previously Terasen Gas), the energy company in British Columbia delivering approximately 21 percent of the total energy consumed in BC. This includes natural gas, piped propane, electricity and alternative energy solutions, and serving more than 1.1 million customers in 135 communities with over 50 corporate and branch offices.

In 2010, KnowledgeTech was asked by Terasen Gas to assess their current IT platform for the viability of an Integrated

Workplace Management System (IWMS).

Mr. Al Ytsma is a Partner at KnowledgeTech Consulting, Inc. **“To assist us with this project we searched for a Facility Management consultant to be the Subject Matter Expert (SME) on our project team, and awarded the contract to NEXT Facility Management Services.”**

Outcome

“NEXT FMS provided strategic insight on facility management (FM) applications and scenarios, as we assessed Terasen’s current FM operating systems and procedures,” reported Mr. Al Ytsma.

As a result of NEXT’s involvement, not only was the IWMS proven viable, KnowledgeTech and NEXT FMS were both awarded the IWMS contract to assist with IWMS implementation.



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